



**ORAL AND DENTAL CONDITIONS INCLUDING MOUTH, LIPS AND TONGUE  
(OTHER THAN TEMPOROMANDIBULAR JOINT CONDITIONS)  
DISABILITY BENEFITS QUESTIONNAIRE**

**IMPORTANT - THE DEPARTMENT OF VETERANS AFFAIRS (VA) WILL NOT PAY OR REIMBURSE ANY EXPENSES OR COST INCURRED IN THE PROCESS OF COMPLETING AND/OR SUBMITTING THIS FORM. PLEASE READ THE PRIVACY ACT AND RESPONDENT BURDEN INFORMATION BEFORE COMPLETING FORM.**

NAME OF PATIENT/VETERAN (First, Middle Initial, Last)

\_\_\_\_\_

PATIENT/VETERAN'S SOCIAL SECURITY NUMBER

\_\_\_\_ - \_\_\_\_ - \_\_\_\_\_

**NOTE TO PHYSICIAN** - Your patient is applying to the U.S. Department of Veterans Affairs (VA) for disability benefits. VA will consider the information you provide on this questionnaire as part of their evaluation in processing the veteran's claim. VA reserves the right to confirm the authenticity of ALL DBQs completed by private health care providers.

**SECTION I - DIAGNOSIS**

1A. DOES THE VETERAN NOW HAVE OR HAS HE OR SHE EVER BEEN DIAGNOSED WITH AN ORAL OR DENTAL CONDITION? (This is the condition the veteran is claiming or for which an exam has been requested)

YES  NO (If "Yes," complete Item 1B)

**NOTE:** These are the diagnoses determined during this current evaluation of the claimed condition(s) listed above. If there is no diagnosis, if the diagnosis is different from a previous diagnosis for this condition, or if there is a diagnosis of a complication due to the claimed condition, explain your findings and reasons in the "Remarks" section. Date of diagnosis can be the date of the evaluation if the clinician is making the initial diagnosis, or an appropriate date determined through record review or reported history.

1B. SELECT THE VETERAN'S CONDITION (check all that apply)

- LOSS OF ANY PORTION OF MANDIBLE (for reasons other than periodontal disease or edentulous atrophy) ICD Code: \_\_\_\_\_ Date of diagnosis: \_\_\_\_\_
- LOSS OF ANY PORTION OF MAXILLA (for reasons other than periodontal disease or edentulous atrophy) ICD Code: \_\_\_\_\_ Date of diagnosis: \_\_\_\_\_
- MALUNION OR NONUNION OF MANDIBLE ICD Code: \_\_\_\_\_ Date of diagnosis: \_\_\_\_\_
- MALUNION OR NONUNION OF MAXILLA ICD Code: \_\_\_\_\_ Date of diagnosis: \_\_\_\_\_
- LOSS OF TEETH (for reasons other than periodontal disease, or other routine dental maladies: this is intended for loss of teeth due to service-related trauma) ICD Code: \_\_\_\_\_ Date of diagnosis: \_\_\_\_\_
- TEMPOROMANDIBULAR JOINT DISORDER (TMJD) (If checked, complete the VA Form 21-0960M-15, Temporomandibular Joint Conditions Disability Benefits Questionnaire in lieu of this questionnaire if that is the veteran's only condition. If the veteran has a TMJD condition AND additional oral or dental conditions, complete this questionnaire and ALSO complete VA Form 21-0960M-15) ICD Code: \_\_\_\_\_ Date of diagnosis: \_\_\_\_\_
- LIMITATION OF MOTION OF THE TEMPOROMANDIBULAR JOINT DUE TO CAUSES OTHER THAN TMJD (If checked, complete this questionnaire and ALSO complete VAF Form 21-0960M-15, Temporomandibular Joint Conditions Disability Benefits Questionnaire) ICD Code: \_\_\_\_\_ Date of diagnosis: \_\_\_\_\_
- ANATOMICAL LOSS OR INJURY OF THE MOUTH, LIPS OR TONGUE ICD Code: \_\_\_\_\_ Date of diagnosis: \_\_\_\_\_
- OSTEOMYELITIS, OSTEORADIONECROSIS OR BIPHOSPHONATE-RELATED OSTEONECROSIS OF THE JAW ICD Code: \_\_\_\_\_ Date of diagnosis: \_\_\_\_\_
- ORAL NEOPLASM (If checked, specify): \_\_\_\_\_ ICD Code: \_\_\_\_\_ Date of diagnosis: \_\_\_\_\_
- PERIODONTAL DISEASE (If this is the ONLY diagnosis checked, proceed to the signature section at the end of this form (for VA purposes this disease is not considered disabling) ICD Code: \_\_\_\_\_ Date of diagnosis: \_\_\_\_\_
- OTHER (specify):  
Other diagnosis #1 \_\_\_\_\_ ICD Code: \_\_\_\_\_ Date of diagnosis: \_\_\_\_\_  
Other diagnosis #2 \_\_\_\_\_ ICD Code: \_\_\_\_\_ Date of diagnosis: \_\_\_\_\_

1C. IF ADDITIONAL DIAGNOSES THAT PERTAIN TO ORAL OR DENTAL CONDITIONS, LIST USING ABOVE FORMAT:

**NOTE:** This questionnaire is appropriate for bone loss due to trauma or disease such as osteomyelitis and *not* to the loss of the alveolar process as a result of periodontal disease, edentulous atrophy since such loss is not considered disabling. This is intended for loss of teeth due to service-related trauma.

**SECTION II - MEDICAL RECORD REVIEW**

2. INDICATE MEDICAL RECORDS REVIEWED IN PREPARATION OF THIS REPORT:

- C-FILE (VA ONLY)
- OTHER, DESCRIBE: \_\_\_\_\_

**SECTION III - MEDICAL HISTORY**

3A. MEDICAL/DENTAL HISTORY (including onset and course) OF THE VETERAN'S ORAL AND/OR DENTAL CONDITION:

**SECTION III - MEDICAL HISTORY (Continued)**

3B. IS CONTINUOUS MEDICATION REQUIRED FOR CONTROL OF THE VETERAN'S ORAL AND/OR DENTAL CONDITION?

YES  NO *If "Yes," list only those medications required for the veteran's oral and/or dental condition)*

**SECTION IV - DENTAL AND ORAL CONDITIONS**

4. DOES THE VETERAN HAVE ANY OF THE FOLLOWING DENTAL OR ORAL CONDITIONS?

YES  NO *(If "No," proceed to Section V)  
(If "Yes," check all that apply)*

- Mandible *(anatomical loss or bony injury) (If checked, complete Part A below.)*
- Maxilla *(anatomical loss or bony injury) (If checked, complete Part B below.)*
- Teeth *(anatomical loss or bony injury leading to loss of any teeth) (If checked, complete Part C below.)*
- Mouth, lips, tongue and disfiguring scars to the mouth or lips *(anatomical loss or injury) (If checked, complete Part D below.)*
- Osteomyelitis/osteoradionecrosis/bisphosphonate-related osteonecrosis of the jaw *(If checked, complete Part E below.)*
- Tumors or neoplasms *(If checked, complete Part F below.)*
- Other dental or oral conditions, pertinent physical findings or scars due to dental or oral conditions *(If checked, complete Part G below.)*

**PART A - MANDIBLE, INCLUDING ANATOMICAL LOSS OR BONY INJURY (NOT DUE TO EDENTULOUS ATROPHY OR PERIODONTAL DISEASE)**

1. HAS THE VETERAN LOST ANY PART OF THE MANDIBLE OR MANDIBULAR RAMUS *(not due to edentulous atrophy or periodontal disease)?*

YES  NO *(If "Yes," indicate severity (check all that apply))*

- Loss of approximately 1/2 of the mandible, not involving the temporomandibular articulation
- Loss of approximately 1/2 of the mandible, involving the temporomandibular articulation
- Complete loss of the mandible between angles
- Loss of less than 1/2 the substance of mandibular ramus, not involving loss of continuity *(If checked, indicate side):*  Right  Left  Both
- Loss of whole or part of mandibular ramus, without loss of temporomandibular articulation *(If checked, indicate side):*  Right  Left  Both
- Loss of whole or part of mandibular ramus, involving loss of temporomandibular articulation *(If checked, indicate side):*  Right  Left  Both
- Other *(describe):* \_\_\_\_\_

2. HAS THE VETERAN LOST EITHER CONDYLOID *(condyloid process)* OF THE MANDIBLE?

YES  NO *(If "Yes," indicate side):*  Right  Left  Both

3. HAS THE VETERAN LOST EITHER CORONOID PROCESS OF THE MANDIBLE?

YES  NO *(If "Yes," indicate side):*  Right  Left  Both

4. HAS THE VETERAN HAD AN INJURY RESULTING IN MALUNION OR NONUNION OF THE MANDIBLE?

YES  NO *(If "Yes," indicate severity):*

- Malunion with slight displacement
- Malunion with moderate displacement
- Malunion with severe displacement
- Nonunion, moderate
- Nonunion, severe
- Other *(describe):* \_\_\_\_\_

**NOTE** - The assessment of the severity of malunion or nonunion of the mandible is dependent upon degree of motion and relative loss of masticatory function.

**PART B - MAXILLA, INCLUDING ANATOMICAL LOSS OR BONY INJURY (NOT DUE TO EDENTULOUS ATROPHY OR PERIODONTAL DISEASE)**

1. HAS THE VETERAN LOST ANY PART OF THE MAXILLA? *(Not due to edentulous atrophy or periodontal disease)*

YES  NO *(If "Yes," indicate severity)*

- Loss of less than 25%
- Loss of 25 to 50%
- Loss of more than 50%

2. IF THE VETERAN HAS LOST ANY PART OF THE MAXILLA, IS THE LOSS REPLACEABLE BY PROSTHESIS?

YES  NO  NOT APPLICABLE

3. HAS THE VETERAN LOST ANY PART OF THE HARD PALATE?

YES  NO *(If "Yes," indicate severity)*

- Loss of less than 50%
- Loss of 50% or more

4. IF THE VETERAN HAS LOST ANY PART OF THE HARD PALATE, IS THE LOSS REPLACEABLE BY PROSTHESIS?

YES  NO  NOT APPLICABLE

5. HAS THE VETERAN HAD AN INJURY RESULTING IN MALUNION OR NONUNION OF THE MAXILLA?

YES  NO *(If "Yes," indicate severity)*

- Malunion or nonunion with slight displacement
- Malunion or nonunion with moderate displacement
- Malunion or nonunion with severe displacement

**SECTION IV - DENTAL AND ORAL CONDITIONS (Continued)**

**PART C - TEETH, INCLUDING ANATOMICAL LOSS OR BONY INJURY LEADING TO LOSS OF ANY TEETH (OTHER THAN THAT DUE TO THE LOSS OF THE ALVEOLAR PROCESS AS A RESULT OF PERIODONTAL DISEASE)**

1. IS THE LOSS OF TEETH DUE TO LOSS OF SUBSTANCE OF BODY OF MAXILLA OR MANDIBLE WITHOUT LOSS OF CONTINUITY?

YES  NO

2. IS THE LOSS OF TEETH DUE TO TRAUMA OR DISEASE (SUCH AS OSTEOMYELITIS)?

YES  NO (If "Yes," describe):

3. CAN THE MASTICATORY SURFACES BE RESTORED BY SUITABLE PROSTHESIS?

YES  NO (If "Yes," describe):

4. INDICATE THE EXTENT OF LOSS OF TEETH (Check all that apply):

Upper Teeth

- |  |  |   |
|--|--|---|
| <input type="checkbox"/> No missing teeth                        | <input type="checkbox"/> All right posterior missing | <input type="checkbox"/> Other, describe: _____ |
| <input type="checkbox"/> All posterior teeth missing bilaterally | <input type="checkbox"/> All right anterior missing  |   |
| <input type="checkbox"/> All anterior teeth missing bilaterally  | <input type="checkbox"/> All left posterior missing  |   |
| <input type="checkbox"/> All upper teeth missing                 | <input type="checkbox"/> All left anterior missing   |   |

Lower Teeth

- |  |  |   |
|--|--|---|
| <input type="checkbox"/> No missing teeth                        | <input type="checkbox"/> All right posterior missing | <input type="checkbox"/> Other, describe: _____ |
| <input type="checkbox"/> All posterior teeth missing bilaterally | <input type="checkbox"/> All right anterior missing  |   |
| <input type="checkbox"/> All anterior teeth missing bilaterally  | <input type="checkbox"/> All left posterior missing  |   |
| <input type="checkbox"/> All lower teeth missing                 | <input type="checkbox"/> All left anterior missing   |   |

5. LIST MISSING TEETH BY NUMBER:

**PART D - MOUTH, LIPS, TONGUE AND DISFIGURING SCARS TO THE MOUTH OR LIPS (ANATOMICAL LOSS OR INJURY)**

1. DOES THE VETERAN HAVE ANY DISFIGURING SCARS TO THE MOUTH OR LIPS?

YES  NO (If "Yes," ALSO complete VA Form 21-0960F-1, Scars/Disfigurement Disability Benefits Questionnaire)

2. DOES THE VETERAN HAVE A MOUTH INJURY THAT RESULTS IN IMPAIRMENT OF MASTICATION?

YES  NO (If "Yes," describe):

3. DOES THE VETERAN HAVE PARTIAL OR COMPLETE LOSS OF THE TONGUE?

- YES  NO (If "Yes," indicate severity)
- Loss of less than 1/2 of tongue
- Loss of 1/2 or more of tongue

4. DOES THE VETERAN HAVE A SPEECH IMPAIRMENT CAUSED BY PARTIAL OR COMPLETE LOSS OF THE TONGUE, OR BY ANY OTHER TONGUE CONDITION?

- YES  NO (If "Yes," indicate severity)
- Marked speech impairment (If checked, describe): \_\_\_\_\_
- Inability to communicate by speech (If checked, describe): \_\_\_\_\_

**PART E - OSTEOMYELITIS/OSTEORADIONECROSIS/BISPHOSPHONATE-RELATED OSTEONECROSIS OF THE JAW**

1. DOES THE VETERAN NOW HAVE OR HAS HE OR SHE EVER BEEN DIAGNOSED WITH OSTEOMYELITIS OR OSTEORADIONECROSIS OF THE MANDIBLE?

YES  NO (If "Yes," ALSO complete VA Form 21-0960M-11, Osteomyelitis Disability Benefits Questionnaire)

2. DOES THE VETERAN NOW HAVE OR HAS HE OR SHE EVER BEEN DIAGNOSED WITH BISPHOSPHONATE-RELATED OSTEONECROSIS OF THE JAW?

YES  NO (If "Yes," describe):

**PART F - TUMORS AND NEOPLASMS**

1. DOES THE VETERAN HAVE A BENIGN OR MALIGNANT NEOPLASM OR METASTASES RELATED TO ANY OF THE DIAGNOSES CHECKED IN SECTION I, DIAGNOSIS?

YES  NO (If "Yes," complete the following section)

2. IS THE NEOPLASM?

BENIGN  MALIGNANT

**SECTION IV - DENTAL AND ORAL CONDITIONS (Continued)**

**PART F - TUMORS AND NEOPLASMS (Continued)**

3. HAS THE VETERAN COMPLETED TREATMENT OR IS THE VETERAN CURRENTLY UNDERGOING TREATMENT FOR A BENIGN OR MALIGNANT NEOPLASM SECTION?

YES  NO; WATCHFUL WAITING

*(If "Yes," indicate type of treatment the veteran is currently undergoing or has completed (check all that apply)):*

Treatment completed; currently in watchful waiting status

Surgery *(If checked, describe):* \_\_\_\_\_

Date(s) of surgery: \_\_\_\_\_

Radiation therapy

Date of most recent treatment: \_\_\_\_\_ Date of completion of treatment or anticipated date of completion: \_\_\_\_\_

Antineoplastic chemotherapy

Date of most recent treatment: \_\_\_\_\_ Date of completion of treatment or anticipated date of completion: \_\_\_\_\_

Other therapeutic procedure

If checked, describe procedure: \_\_\_\_\_

Date of most recent procedure: \_\_\_\_\_

Other therapeutic treatment

If checked, describe treatment: \_\_\_\_\_

Date of completion of treatment or anticipated date of completion: \_\_\_\_\_

4. DOES THE VETERAN CURRENTLY HAVE ANY RESIDUAL CONDITIONS OR COMPLICATIONS DUE TO THE NEOPLASM *(including metastases)* OR ITS TREATMENT, OTHER THAN THOSE ALREADY DOCUMENTED IN THE REPORT ABOVE?

YES  NO *(If "Yes," list residual conditions and complications (brief summary)):*

5. IF THERE ARE ADDITIONAL BENIGN OR MALIGNANT NEOPLASMS OR METASTASES RELATED TO ANY OF THE DIAGNOSES IN SECTION I, DIAGNOSIS, DESCRIBE USING THE ABOVE FORMAT:

**PART G - OTHER PERTINENT PHYSICAL FINDINGS, SCARS, COMPLICATIONS, CONDITIONS, SIGNS AND/OR SYMPTOMS**

1. DOES THE VETERAN HAVE ANY SCARS *(surgical or otherwise)* RELATED TO ANY CONDITIONS OR TO THE TREATMENT OF ANY CONDITIONS LISTED IN THE DIAGNOSIS SECTION?

YES  NO

IF "YES," ARE ANY OF THESE SCARS PAINFUL AND/OR UNSTABLE; HAVE A TOTAL AREA EQUAL TO OR GREATER THAN 39 SQUARE CM (6 square inches); OR ARE LOCATED ON THE HEAD, FACE, OR NECK?

YES  NO

IF "YES," ALSO COMPLETE VA FORM 21-0960F-1, *SCARS/DISFIGUREMENT DISABILITY BENEFITS QUESTIONNAIRE (DBQ)*.

IF "NO," PROVIDE LOCATION AND MEASUREMENTS OF SCAR IN CENTIMETERS.

LOCATION: \_\_\_\_\_ MEASUREMENTS: Length \_\_\_\_\_ cm X width \_\_\_\_\_ cm.

**NOTE: An "unstable scar" is one where, for any reason, there is frequent loss of covering of the skin over the scar. If there are multiple scars, enter additional locations and measurements in the "Remarks" section. It is not necessary to also complete a Scars/Disfigurement DBQ.**

2. DOES THE VETERAN HAVE ANY OTHER PERTINENT PHYSICAL FINDINGS, COMPLICATIONS, CONDITIONS, SIGNS AND/OR SYMPTOMS RELATED TO ANY CONDITIONS LISTED IN SECTION I, DIAGNOSIS?

YES  NO *(If "Yes," describe (brief summary)):*

**SECTION V - DIAGNOSTIC TESTING**

**NOTE** - If diagnostic test results are in the medical record and reflect the veteran's current oral or dental condition, repeat testing is not required.

5A. HAVE IMAGING STUDIES OR PROCEDURES BEEN PERFORMED?

YES  NO

*(If "Yes," check all that apply):*

Panorgraphic/intraoral imaging to demonstrate loss of teeth, mandible or maxilla Date: \_\_\_\_\_ Results: \_\_\_\_\_

Other: \_\_\_\_\_ Date: \_\_\_\_\_ Results: \_\_\_\_\_

5B. ARE THERE ANY OTHER SIGNIFICANT DIAGNOSTIC TEST FINDINGS AND/OR RESULTS?

YES  NO *(If "Yes," provide type of test or procedure, date and results (brief summary)):*

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**SECTION VI - FUNCTIONAL IMPACT**

6. DOES THE VETERAN'S ORAL OR DENTAL CONDITION IMPACT HIS OR HER ABILITY TO WORK?

YES  NO *(If "Yes," describe impact of each of the veteran's oral or dental condition(s), providing one or more examples):*

**SECTION VII - REMARKS**

7. REMARKS *(If any)*

**SECTION VIII - PHYSICIAN'S CERTIFICATION AND SIGNATURE**

**CERTIFICATION** - To the best of my knowledge, the information contained herein is accurate, complete and current.

8A. PHYSICIAN'S SIGNATURE	8B. PHYSICIAN'S PRINTED NAME	8C. DATE SIGNED
8D. PHYSICIAN'S PHONE/FAX NUMBERS	8E. NATIONAL PROVIDER IDENTIFIER (NPI) NUMBER	8F. PHYSICIAN'S ADDRESS

**NOTE** - VA may request additional medical information, including additional examinations, if necessary to complete VA's review of the veteran's application.

**IMPORTANT** - Physician please fax the completed form to: \_\_\_\_\_  
*(VA Regional Office FAX No.)*

**NOTE** - A list of VA Regional Office FAX Numbers can be found at [www.benefits.va.gov/disabilityexams](http://www.benefits.va.gov/disabilityexams) or obtained by calling 1-800-827-1000.

**PRIVACY ACT NOTICE:** VA will not disclose information collected on this form to any source other than what has been authorized under the Privacy Act of 1974 or Title 38, Code of Federal Regulations 1.576 for routine uses (i.e., civil or criminal law enforcement, congressional communications, epidemiological or research studies, the collection of money owed to the United States, litigation in which the United States is a party or has an interest, the administration of VA programs and delivery of VA benefits, verification of identity and status, and personnel administration) as identified in the VA system of records, 58/VA21/22/28, Compensation, Pension, Education and Vocational Rehabilitation and Employment Records - VA, published in the Federal Register. Your obligation to respond is voluntary. VA uses your SSN to identify your claim file. Providing your SSN will help ensure that your records are properly associated with your claim file. Giving us your SSN account information is voluntary. Refusal to provide your SSN by itself will not result in the denial of benefits. VA will not deny an individual benefits for refusing to provide his or her SSN unless the disclosure of the SSN is required by a Federal Statute of law in effect prior to January 1, 1975, and still in effect. The requested information is considered relevant and necessary to determine maximum benefits under the law. The responses you submit are considered confidential (38 U.S.C. 5701). Information submitted is subject to verification through computer matching programs with other agencies.

**RESPONDENT BURDEN:** We need this information to determine entitlement to benefits (38 U.S.C. 501). Title 38, United States Code, allows us to ask for this information. We estimate that you will need an average of 15 minutes to review the instructions, find the information, and complete the form. VA cannot conduct or sponsor a collection of information unless a valid OMB control number is displayed. You are not required to respond to a collection of information if this number is not displayed. Valid OMB control numbers can be located on the OMB Internet Page at [www.reginfo.gov/public/do/PRAMain](http://www.reginfo.gov/public/do/PRAMain). If desired, you can call 1-800-827-1000 to get information on where to send comments or suggestions about this form.